



Commissioner Adrian Garcia

Harris County Precinct 2

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March 23, 2021

AGENDA ITEM

Commissioner's Court
Harris County Administrative Building
1001 Preston, 9th Floor
Houston, Texas 77022

Dear Court Members:

Please consider the following item for the March 30, 2021 Commissioners Court agenda.

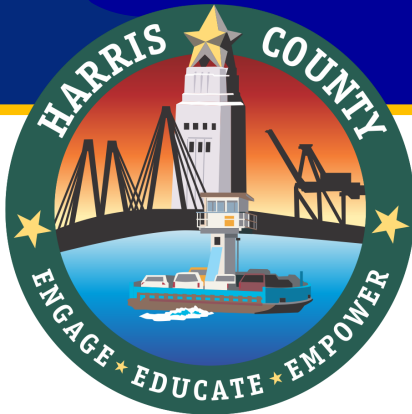
Harris County Precinct Two requests approval of a resolution recognizing the twenty-year anniversary of the Harris County Toll Road Authority's Incident Response Team.

Your consideration and approval of this request is appreciated.

Sincerely,

Adrian Garcia
Commissioner

Enclosure



RESOLUTION

- WHEREAS, *the Harris County Commissioners Court created the Toll Road Authority's Incident Response Team in 2001 as a pilot program to assist stranded motorists on the Tollway; and*
- WHEREAS, *initially, the program provided services such as changing flat tires, providing fuel and water, performing minor repairs, and removing debris, it has grown over time to now also provide free towing to a safe location, hazardous materials spill remediation; and traffic control at incidents; and*
- WHEREAS, *since its creation, the Incident Response Team has assisted more than 284,613 members of the public by changing more than 74,243 flat tires, towing more than 56,780 vehicles at no charge, remediating more than 1,544 hazardous material spills, and removed more than 69,694 traffic hazards and debris from the roadway; and*
- WHEREAS, *the Incident Response Team has received over 12,380 positive customer service responses, expressing gratitude for the program and praising the excellent service provided by these county employees; and*
- WHEREAS, *the Incident Response Team members are exposed daily to an inherently dangerous work environment, some experiencing severe injuries and many close calls, they continue to strive for excellence and provide a vital service to the community during freezing roadway conditions, floods, hurricanes, and now a pandemic.*

BE IT RESOLVED, *that Harris County Commissioners Court commends the*
Harris County Toll Road Authority Incident Response Team
for its unwavering commitment to the safety and well-being of the patrons of the County's tollway system and to extend best wishes for the safety of its members, honoring the great service they perform daily for our community.

ADOPTED *on this 30th day of March 2021.*

Lina Hidalgo
County Judge

Rodney Ellis
Commissioner, Precinct 1

Adrian Garcia
Commissioner, Precinct 2

Tom S. Ramsey, P.E.
Commissioner, Precinct 3

R. Jack Cagle
Commissioner, Precinct 4

Attest:

Teneshia Hudspeth
County Clerk