

Harris County Priority Outcomes

Countywide Vision			
Harris County will build a more dynamic, vibrant, and resilient community while being inclusive, equitable, and transparent in all that we do.			
Goal Area	Goal Statement	Priority Outcomes	Outcome Measures
Justice & Safety	Harris County will promote safe, healthy, thriving communities through restorative and evidence-based strategies that foster public trust, prevent violence and trauma, reduce racial and economic disparities, and minimize criminal justice system exposure where at all possible.	Reduce violent crime	Reduce number of violent (UCR Part I) crimes per 100,000 residents
		Reduce unnecessary exposure to the criminal justice system	Reduce average time to case disposition Reduce felony case backlog (over 360 days old) Increase % of adult diversions (including mental health interventions)
		Support victims in dangerous situations	Reduce response time to Priority 1 calls
		Lessen exposure to the juvenile justice system	Increase % of youth diversions (including mental health interventions)
		Reduce racial and economic bias within the criminal justice system	Reduce disparity in incarceration rate by race/ethnicity
Economic Opportunity	Harris County will promote an inclusive and resilient local economy by working aggressively to remain competitive over time and expand opportunities for workers, small businesses, and community-driven investments while addressing historical and current economic inequities in doing so.	Promote the growth of small businesses and MWBE businesses	Increase revenues for small and micro businesses Increase % of County procurement dollars awarded to MWBEs
		Increase access to quality jobs with a living wage and benefits	Increase number of jobs at a living wage, with benefits Decrease disparities in employment and wages by race/ethnicity and gender
		Expand access to affordable, quality child care	Increase number of affordable, quality child care spots
Housing	Harris County will increase access to, incentivize, and invest in quality, affordable, and flood resilient housing that is widely accessible throughout the county, builds safe and healthy neighborhoods, facilitates economic opportunity, and provides access to recreational green spaces for all residents.	Reduce homelessness	Reduce number of residents experiencing homelessness
		Increase access to quality, affordable housing	Deliver target number of affordable housing units preserved and created Reduce housing & transportation cost burden rates
Public Health	Harris County will improve overall health and quality of life by implementing preventative and responsive public health strategies, providing access to affordable and high-quality health care, and addressing the social determinants of health to eliminate disparities and achieve health equity.	Reduce the spread of COVID-19	Move COVID-19 threat level to green
		Increase access to preventative care	Reduce preventable hospitalization rate Increase participation in the HCPH WIC program Increase access to healthcare coverage
		Increase life expectancy	Increase life expectancy
		Reduce chronic disease burden	Reduce % of adults with diabetes Reduce % of obese children
Transportation	Harris County will promote accessible, affordable, equitable, reliable, safe and sustainable transportation options and networks to facilitate efficient movement of people and goods throughout the region.	Improve road safety; reduce and strive to eliminate fatalities and serious accidents	Reduce fatalities and accidents resulting in serious injuries occurring on County designed and/or maintained roadways.
		Improve road quality	Reduce miles of sub-standard roadway (miles with low Pavement Condition Index; eligible roadway to be defined based on usage and type)
		Improve efficiency of moving people	Increase number of people moved vs. vehicle miles traveled (VMT) based on County-developed projects

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Flooding	Harris County will reduce flood risk and strengthen resiliency through holistic, equitable, and effective prevention, mitigation, and response strategies.	Reduce the risk of flooding of structures (homes, schools, businesses, etc.)	Deliver year-over-year reduction in number of structures susceptible to damage from a 1% ATLAS 14 event.
		Invest in flood control equitably, where the most people are at risk of flooding	Increase alignment of flood control investment to areas of greatest need
Environment	Harris County will combat the underlying causes and disproportionate impact of climate change on marginalized communities by making community-driven improvements to air, water, and soil quality, committing to the use of clean energy, improving flood resiliency with natural infrastructure practices, reducing harmful greenhouse gas emissions, and providing every resident access to quality green spaces.	Reduce Harris County's direct greenhouse gas emissions	Reduce direct greenhouse gas emissions from County vehicles and building energy usage
		Increase access to parks and greenspace	Increase the percentage of residents within close proximity to a park or trail
		Reduce exposure to hazardous chemicals and lead	Reduce hazard index (basket of critical items)
Governance and Customer Service	Harris County will exemplify high-quality, transparent, and accountable government by using data and best practices to invest taxpayer dollars wisely; by continually reviewing and improving the effectiveness of our policies, programs, and services; by recruiting and retaining a talented and diverse workforce; and by engaging with, and providing outstanding customer service to, all of our communities.	Improve vendor payment timeliness	Increase percentage of invoices paid in on-time window
		Expand voting access	Increase the percentage of eligible voters registered to vote
		Provide outstanding customer service	Establish and improve customer effort score for key services
		Cultivate a diverse and effective Harris County workforce	Increase diversity of managers

For review at Harris County Commissioners Court, September 14, 2021