TMC

Parking Rates and Instructions
Helpful Tips and Facts

CONTRACT PARKING

24/7 SECURITY SERVICES 713.795.0000

PARKING HELPLINE 713.791.6161 parking@tmc.edu

PARKING RATES

Parking is available at these convenient locations by purchasing a monthly parking contract from TMC.

TMC Multiple Facility Access Garages 1, 2, 4, 6, 7, 10, The Commons, LAV.....\$361 **TMC Campus Garages** Garages 1, 2, 2GL, 7.....\$246 Garages 4, 5, 10, 17.....\$211 Garage 8......\$121 Garage 1 Basement.....\$317 The Commons (Garage 15).....\$300 Garage 18......\$150 Collaborative (Garage 23).....\$350 Helix (Garage 24).....\$250 **TMC Campus Surface Parking Lots** A, GG, P1, P3, RR.....\$180 AM, AU, M, SM.....\$121 Leland Anderson Campus (LAV Lot).....\$121 John P. McGovern Campus (2450 Holcombe Surface Lot)......\$150 Remote Surface Lots Smith Lands, Smith Lands South.....\$95 Parking Off-Peak Program (POP) Individual Garages 1, 2, 4, 6, 7, 8, 10, 15.....\$95 All Off-Peak Access Garages 1, 2, 4, 5, 6,

7, 8, 10, 15, 17, 2450, AU and LAV Lots.....\$115

Sales tax not included.

FREQUENTLY ASKED QUESTIONS

Sign up for parking in three easy steps: Step 1

 Visit https://www.tmc.edu/parking/contractparking/#parkingcontract

Step 2

 Complete the online form and follow instructions to create your online parking account.

Step 3

· Receive your parking card by mail.

Note: Important information outlining TMC's contract parking policies are on the contract form and should be read and understood completely by new parkers.

How do I update my account information?

Manage your account through our customer portal at https://payments.lazparking.com/paris3c/ParisWeb-SignIn.asp?app=tmc. Make updates to your contact, vehicle and credit card information in addition to viewing payment history and print receipts.

What is a Q-Card?

If you elect to park at the Smith Lands or Smith Lands South Lots, you will receive a METRO Q-Card. As a Q-Card holder, you will enjoy unlimited free service on METRORail within the TMC area, between Smith Lands, TMC Transit Center, Dryden and Memorial Hermann/Houston Zoo stations.

How do I use my parking card?

When entering the parking facility you are assigned to, hold the parking card 18–24 inches from the card reader. As long as the card is held within range of the reader (straight out from the reader, not too high or too low), there is no need to roll down your car window.

Most cards can be read through the window glass. The gate will lift to allow entry. The parking card is programmed in an "in/out" sequence—so the same card must be used to enter and exit a facility. No card sharing is allowed.

What if I don't have my parking card or I lose it?

You must have your card to access your TMC parking facility. If you do not have your card, you will have to park on the main campus and pay the daily visitor rate. If your card has been lost or stolen, you will need to have it replaced before parking again. If at any time you pull a ticket to enter a TMC parking facility, that ticket must be paid at standard TMC visitor rates to exit the facility.

How do I get from the remote parking lots to the main Texas Medical Center campus?

The complimentary TMC Red and Green Shuttles serve the remote parking lots and provide convenient and reliable transportation for patients, visitors and employees. The TMC Green Shuttle operates regularly from 4:30 a.m. to 11 p.m., Monday–Friday.¹ The TMC Red Shuttle operates regularly from 6 a.m. to 10 a.m. and 2 p.m. to 6 p.m., Monday–Friday.¹ The shuttles do not operate on Saturdays, Sundays or designated TMC holidays.² You can access additional information on shuttle stops, locations and schedules at www.tmc.edu.

Do you have Motorcycle Parking Permits?

Motorcycles parked in a TMC facility are required to display a valid TMC Motorcycle Parking Permit or to pull a ticket and pay the daily visitor rate.

Monthly motorcycle Permits cost \$95.00 + tax and can be purchased by contacting the TMC Parking Helpline at **713-791-6161**. Parkers who maintain a current contract, including off-peak parking, are eligible to receive a motorcycle permit at no additional cost with proper documentation.

What is "after hours access?"

Parkers with a contract to park at a TMC remote location have after-hours access in designated TMC parking facilities on the central campus. Parkers with after-hours access can enter from 6 p.m. to 5:30 a.m. Monday-Friday. After-hours parkers must EXIT prior to 8 a.m. All parkers that have not exited by 8 a.m. must pay the full daily visitor rate for that facility. Parkers may also park on campus all day Saturday, Sunday and on TMC holidays.²

What is the Parking Off-Peak Program (POP)?

Proximal Off-Peak Parking is designed for parkers who need to park on the central campus only in the evening and weekends when the campus is less congested. All parkers who have not exited by 8 a.m. must pay the full daily visitor rate for that facility. POP hours are from 4:30 p.m. to 8 a.m. Monday–Friday, weekends and TMC holidays.²

'Times subject to change

²TMC Holidays include: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, the Day after Thanksgiving and Christmas Day